

Patent  
Attorney Docket No. 025000-073

THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of

Thomas Howard BATEMAN et al.

Group Art Unit: 2116

Application No.: 10/663,740

Examiner: Rehana Perveen

Filing Date: September 17, 2003

Confirmation No.: 2659

Title: METHOD AND SYSTEM FOR COORDINATING DATA AND VOICE COMMUNICATIONS VIA  
CUSTOMER CONTACT CHANNEL CHANGING SYSTEM

PETITION FOR EXTENSION OF TIME

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

The following extension of time is requested to: respond to the Office Action dated September 2, 2004

three months to March 2, 2005 ☐ \$510.00 (2253) ☒ \$1,020.00 (1253)

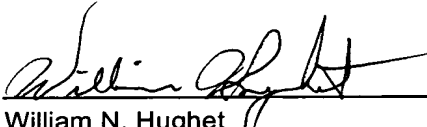
- ☐ The shortened statutory period has been reset by an Advisory Action dated \_\_\_\_\_.
- ☒ An extension fee in the amount of \$ 1,020.00 is enclosed.
- ☐ Charge \_\_\_\_\_ to Deposit Account No. 02-4800.
- ☐ Charge \_\_\_\_\_ to credit card. Form PTO-2038 is attached.

The Director is hereby authorized to charge any appropriate fees under 37 C.F.R. §§1.16, 1.17 and 1.21 that may be required by this paper, and to credit any overpayment, to Deposit Account No. 02-4800. This paper is submitted in duplicate.

Respectfully submitted,

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Date: March 2, 2005  
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